

Non-Face-to-Face Services Tool

CPT® 2020

Category	Codes	Associated Time	Code Description
Online Digital E/M Services	99421 99422 99423	5-10 minutes 11-20 minutes 21+ minutes	Online digital E/M service, for an ext. patient, for up to 7 days, cumulative time during the 7 days
Prolonged Service w/o Direct Patient Contact	99358 +99359	First Hour Each additional 30 mins	Prolonged E/M service before and/or after direct patient care
Interprofessional Telephone/Internet/EHR Consultations	99446 99447 99448 99449	5-10 minutes 11-20 minutes 21-30 minutes 31+ minutes	Interprofessional telephone/internet/EHR assessment and management services provided by a consultative physician, including a verbal & written report to the patient's treating/requesting physician or other QHP
	99451	(5+ minutes)	Interprofessional telephone/internet/EHR assessment and management services provided by a consultative physician, including a written report to the patient's treating/ requesting physician or other QHP
	99452	(30 minutes)	Interprofessional telephone/internet/EHR referral service(s) provided by a treating/requesting physician or other QHP
	G2010	N/a	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment
	G2012	5-10 minutes	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment
Digitally Stored Data Services/Remote Physiologic Monitoring	99453	N/a	*Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; set-up and patient education on use of equipment
	99454	N/a	*Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; Device(s) supply with daily recording(s) or programmed alert(s) transmission, each 30 days (do not report for monitoring of less than 16 days)
	99091	Minimum of 30 minutes	Collection and interpretation of physiologic data (e.g., ECG, blood pressure, glucose monitoring) digitally stored and/or transmitted by the patient and/or caregiver of the physician or other QHP, qualified by education, training, licensure/regulation (when applicable) requiring a minimum of 30 minutes of time, each 30 days
	99473	N/a	*Self-measured blood pressure using a device validated for clinical accuracy; patient education/training and device calibration (do not report more than once per device)
	99474	N/a	*Self-measured blood pressure using a device validated for clinical accuracy; Separate self-measurements of two reading one minute apart, twice daily over a 30-day period (minimum of 12 readings), collection of data reported by the patient and/or caregiver to the physician or other QHP, with report of average systolic and diastolic pressure and subsequent communication of a treatment plan to the patient
Remote Physiologic Monitoring Treatment Management Services	99457 +99458	First 20 mins Each additional 20 mins	Remote physiologic monitoring treatment management services, clinical staff/physician/other QHP time in a calendar month requiring interactive communication with the patient/caregiver during the month
Professional Services	G0071	N/a	Payment for communication technology-based services for 5 minutes or more of a virtual (nonface-to-face) communication between a rural health clinic (RHC) or federally qualified health center (FQHC) practitioner and RHC or FQHC patient, or 5 minutes or more of remote evaluation of recorded video and/or images by an RHC or FQHC practitioner, occurring in lieu of an office visit; RHC or FQHC only

Note: Services/codes with a + sign are "add on" codes and must be reported with a companion code.

*Report one or the other: 99453 or 99454; 99473 or 99474

This supplement is intended only as a quick reference guide. Before reporting a code, make sure to review all current coding and payer guidelines and requirements.